

# Certificate IV in Competitive Systems and Practices (MSS40316)



## Engage your workforce and release their potential with a Certificate IV in Competitive Systems and Practices

The LEAN 6 Certificate IV in Competitive Systems and Practices is a nationally accredited qualification that gives supervisors and operational staff the skills needed to lead workplace improvements in quality, cost, delivery and customer satisfaction. This qualification is delivered in partnership with our affiliate, the Australian Society for Quality (AuSQ) - RTO ID 22526.

At the core of this qualification are Lean tools and Continuous Improvement techniques. A number of units also cover areas such as leadership, workplace learning, communication and change management.

These tools can be used to improve any product and process, and are applicable to a range of industries including manufacturing, healthcare, logistics, utilities and financial services, to name a few.

### Learning objectives

Develop skills in the following areas:

#### Operational Excellence

- Actively participate in improvement projects
- Managing change in the workplace
- Work and communicate effectively within a team

#### Productivity

- Understand and apply Value Stream Mapping and identify the 8 Wastes
- Implement 5S and Mistake Proofing
- Sustain Standard Work Practices

#### Continuous Improvement

- Undertake root cause analysis
- Utilise structured problem solving
- Voice of Customer
- Kaizen implementation

### Who should attend

- Team leaders and managers
- Operations staff
- Quality & business improvement resources
- Project managers

### Duration

- Approx. 6 - 9 months to complete

### How to enrol

- Call: 1300 019 662
- Email: [info@lean6.com.au](mailto:info@lean6.com.au)

**Excellence Through Learning**

## Sample Curriculum

### 3 core units of competency:

MSS403001	Review competitive systems and practices
MSS403010	Facilitate change in an organisation implementing competitive systems and practices
MSMENV472	Implement and monitor environmentally sustainable work practices

### 9 elective units of competency:

MSS404053	Use DMAIC techniques
MSS405008	Analyse and map a value stream
MSS403085	Ensure process improvements are sustained
MSMSUP390	Use structured problem solving tools
MSS403040	Facilitate and improve implementation of 5S
MSS403035	Implement the visual workplace
MSS403055	Facilitate continuous improvement through the use of standardised procedures and practices
MSS403087	Mistake proof an operational process
BSBFLM312	Contribute to Team Effectiveness

## Training Program Design

Before commencement of the training program, we undertake an extensive design and development phase that includes:

- Training Needs Assessments
- Recognition of Prior Learning (RPL)
- Integration of existing workplace systems and programs
- Identifying goals and KPIs for the program

This design ensures content is relevant and improvements can be sustained in the workplace.

## Government Funding

- State and Federal Government Funding is available for this qualification. Funding varies per individual's circumstances, call for a quote on 1300 019 662.

## Certification

- Certificate IV in Competitive Systems and Practices
- Lean Six Sigma Yellow Belt

“

**I so enjoyed the content and the facilitators**

”

Program Participant

“

**Lots of light bulbs of opportunity going off in my head**

”

Program Participant

“

**This has built my confidence in Lean and Six Sigma methodologies**

”

Program Participant

Partners:

